

Service Warranty

Audubon Orthotic & Prosthetic Services (AOPS) has a limited warranty against defects in material and workmanship for up to ninety (90) days from date of delivery, provided the device is properly cared for and used for their intended purpose. This warranty does not cover wear and tear, physiological, pathological or anatomical changes in the patient's condition. AOPS will make necessary adjustments, at no charge, during the ninety-day warranty. Ultimately, it is your responsibility to follow-up during the warranty period. AOPS orthotic and prosthetic devices should provide comfort, support, and protection if worn properly. Confirm your fit by making an appointment if you have any questions about your device. There is no implied life span due to the many variables that can affect our devices. Your trust in these is fully justified. AOPS has certified practitioners and is accredited by the American Board for Certification. Our mission is to provide you with the best devices per your physician's order. We will attempt to maximize comfort, fit and performance. Due to the variety of medical conditions, equal or similar results are not possible for every patient.

I understand that my device, either orthotic or prosthetic devices and supplies dispensed to me may not be returned to AOPS for credit.